User’s manual
Congratulations on your BIBO purchase!

Congratulations and thank you for buying a BIBO. You are moments away from enjoying pure, filtered water – boiling and chilled – at the touch of a button.

We want you to get the most from your BIBO, so before you use it please read this manual carefully.

If you have any queries once your BIBO is up and running, please first refer to this manual, it will provide you with helpful and practical advice. There are also a number of videos on our website to guide you through using your BIBO

www.bibowater.com.au

Please feel free to contact us if you have any further queries or to give any feedback on your BIBO or our service. Whatever you need, our support team is just an email or a phone call away

Visit www.bibowater.com.au/contact, email help@bibowater.com.au or call 1300 00 BIBO

Please note

The pictures and diagrams in this manual are for reference only, please refer to your BIBO.

We reserve the right to make corrections or changes to the information provided in this manual without prior notice being given.

The products, functions, structures and designs described in this manual have been patented by our company and are thus protected by the UK and EU patent offices.

Version number 130701

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Meet your BIBO

BIBO overview

1. Touch screen panel
2. Drip tray cover
3. Removable drip tray
4. 7cm TFT LCD screen
5. Water outlets
6. Front panel
7. Overflow reservoir
8. Lid

9. Refrigeration condenser
10. Hot tank switch
11. Water inlet
12. Rear panel
13. Cooling fan
14. Mains fuse
15. Power switch
16. Mains power cable
### The touch screen panel

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<tbody>
<tr>
<td><img src="image" alt="UV filter status icon" /></td>
<td><img src="image" alt="Child lock status icon" /></td>
<td><strong>01-02-2013</strong></td>
<td><strong>08:00</strong></td>
<td><img src="image" alt="Automatic on/off icon" /></td>
<td><img src="image" alt="Power saving mode icon" /></td>
</tr>
<tr>
<td>UV filter status icon</td>
<td>Child lock status icon</td>
<td>Calendar (Day - Month - Year)</td>
<td>Clock (24 hour)</td>
<td>Automatic on/off icon</td>
<td>Power saving mode icon</td>
</tr>
</tbody>
</table>

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<tr>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>11</th>
<th>12</th>
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<tr>
<td><img src="image" alt="Hot water key" /></td>
<td><img src="image" alt="Extra hot water key" /></td>
<td><img src="image" alt="Ambient (mixed hot and cold) water key" /></td>
<td><img src="image" alt="Cold water key" /></td>
<td><img src="image" alt="A cup of water key" /></td>
<td><img src="image" alt="Unlock" /></td>
</tr>
<tr>
<td>Hot water key (also acts as ‘select’ key in menu mode)</td>
<td>Extra hot water key</td>
<td>Ambient (mixed hot and cold) water key</td>
<td>Cold water key (also acts as ‘select’ key in menu mode)</td>
<td>A cup of water key (also acts as ‘select’ key in menu mode)</td>
<td>Unlock (also acts as ‘return’ key in menu mode)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>13</th>
<th>14</th>
<th>15</th>
<th>16</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Heating and hot water temperature bar" /></td>
<td><img src="image" alt="Chilling and cold water temperature bar" /></td>
<td><img src="image" alt="Menu and set key" /></td>
<td><img src="image" alt="Water outlet indicator light" /></td>
</tr>
<tr>
<td>Heating and hot water temperature bar</td>
<td>Chilling and cold water temperature bar</td>
<td>Menu and set key</td>
<td>Water outlet indicator light (red for hot, blue for cold)</td>
</tr>
</tbody>
</table>
Safety Information

IMPORTANT SAFETY INSTRUCTIONS READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING: FOR CORRECT OPERATION OF THIS APPLIANCE IT IS ESSENTIAL TO OBSERVE THE MANUFACTURER’S INSTRUCTIONS.

• Your BIBO is intended to be used in household and similar applications such as:
  • staff kitchen areas in shops, offices and other working environments;
  • farm houses;
  • by clients in hotels, motels and other residential type environments;
  • bed and breakfast type environments.

• Your BIBO is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

• Children should be supervised to ensure that they do not play with your BIBO.

• WARNING: Your BIBO must be used on a 230-240V power supply with a reliable earth in the mains power supply socket.

• If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

• Your BIBO is for indoor use only.

• Avoid placing your BIBO in direct sunlight or next to flammable materials.

• Avoid placing your BIBO near other appliances that could get damaged if wet.

• Do not immerse your BIBO in water.

• When installing your BIBO, only the new hose-sets supplied with the machine are to be used. Old hose-sets should not be reused.

• The installation of your BIBO MUST comply with AS/NZS 3500.4 and any applicable local plumbing and electrical regulations. Your BIBO MUST be installed with the pressure limiting valve provided.

• Important: when using your new or freshly cleaned BIBO for the first time, it is important that water is flowing when both the hot and cold water keys are touched, before you switch on the hot water tank.

• When your BIBO is turned on for the first time, or after a period of not being used exceeding seven days, please run at least 2 litres of water through both the hot and cold outlets before drinking, to ensure the water is fresh.

• Your BIBO dispenses safe and great-tasting drinking water. The tanks are not pressurized and the hot tank is directly connected to the hot water outlet. It is therefore normal for a small amount of excess water to be released once water has been dispensed.

• This appliance contains a UV-C emitter. Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV radiation. UV radiation may, even in little doses, cause harm to the eyes and skin.

• If your BIBO is damaged, immediately unplug and do not use.

• When replacing the MAXI filter or UV filter lamp, only use genuine BIBO parts suitable for your BIBO. Observe the maximum maintenance interval of six months for the MAXI filter and 1 year for the UV filter lamp.

• Read these instructions in full before opening the top cover of your BIBO to replace either filter.

• Disconnect your BIBO from the supply before replacing either filter.

• WARNING: Do not operate the UV filter lamp when it is removed from the appliance enclosure.

• Your BIBO can produce high temperature hot water. As with any kettle, pan or appliance capable of producing hot water please use caution when dispensing hot water.
Using your BIBO

Initial connection to an electrical supply

Once your BIBO has been plugged in to a power supply, the screen will initially display your BIBO logo; this means it is operating correctly. Select your preferred language and then follow the instructions on the screen, adding hot and cold water to the respective tanks. (Once the tanks are full, water will flow from the outlet at the front of the dispenser.)

After turning your BIBO on for the first time we suggest you dispense at least 2 litres of water using both the hot and cold keys.

Before using your BIBO for the first time

Important: When using your new or freshly cleaned BIBO for the first time, it is important that water is flowing from both the hot and cold outlets when the keys are touched, before you switch on the hot water tank.

Once you have flushed 2 litres of water through the system, turn the hot tank on using the switch at back of the machine (see page 4 of this guide for its location). A prompt will appear to check the hot tank is full of water. The hot tank will then begin to heat up and the hot water temperature bar will be active on the screen. When first used, the hot tank will take approximately 5 minutes to get up to maximum temperature. The cold tank takes approximately 15 minutes to get to minimum temperature.

Performance tip: Depending on your local water pressure it may be necessary to reduce the flow of water into your BIBO to control the rate at which the water is dispensed particularly from the hot tank. If the flow from the hot tap is too fast this may reduce the number of consecutive cups of very hot water available in one go.
Main features

To dispense hot water:

Your BIBO has a safety lock so you must first touch 🔒 then touch 🔥 Hot water will flow until you touch any key to stop the water.

If you require near-boiling water touch 🔥 the dispenser will display the following:

Once boiling has finished you can dispense water from your BIBO.

To dispense cold water

Touch 🔧 then cold water will flow until you touch any key to stop the water.

To dispense ambient (mixed) water

Touch 🍹 then ambient water (a mixture of hot and cold water) will flow at the temperature and volume you have set until you touch any key to stop the water.
To enter the menu touch \[\] on the panel, then follow the on-screen prompts. The menu allows you to control temperature settings, water quantity settings, time and date settings, energy saving mode, child lock settings, filters and UV lamp change settings, language settings, ring tone settings and there is also an option to restore your BIBO’s factory settings.

Touch \[\] to choose the setting that requires changing, then touch \[\] to select the setting you wish to change. Touching \[\]/\[\] at any time will take you back to the previous setting. Touch \[\] and/or \[\] to adjust specific settings.

Water temperature settings

Select the temperature (Temp) setting in the menu then follow the screen prompts to set the hot, cold and ambient (mix water temperatures as follows:

1. ‘Near Boiling’ water temperature setting
2. ‘Hot’ water temperature setting
3. ‘Cold’ water temperature setting
4. ‘Ambient’ water temperature setting
**Water quantity settings**

Select the water quantity (QTY) setting in the menu then follow the screen prompts to set the hot, cold and ambient (mix) water quantities as follows:

1. Water quantity setting
2. ‘Hot’ water quantity setting
3. ‘Cold’ water quantity setting
4. ‘Ambient’ water quantity setting

**Time setting (day - month - year)**

Select Calendar settings and enter the time adjustment screen. Follow the prompts to set the date, time and your preferred time format, then touch to save your selections:

1. Calendar settings
2. Time adjustment

**Energy-saving mode**

To select which energy-saving mode you require select ‘Power’ from the menu and follow the on-screen prompts to choose between the ‘Sleeping’ option or the timed ‘Power on/off’ option or both options.

**Sleep Mode**

Sleep mode allows you to tell your BIBO to go to sleep after a certain number of hours of non-use. You can choose any time between 1 hour and 4 hours of inactivity. Please note that even when ‘Sleeping,’ the cold water temperature is not affected and stays chilled; the hot water temperature drops to 60ºC.

When the machine goes into ‘Sleep’ mode, it will display screen number four on the following page. Simply press any key to wake it up again. When woken, the hot tank will take approximately 3 minutes to get up to maximum temperature.
Power on/off mode

Power on/off mode allows you to set your BIBO to come on and go off at different times of day – exactly like your air-conditioning. There are three timed ‘periods’ available when your BIBO can switch itself on then off again. Select the ‘Power’ option in the menu; touch the key to scroll down to the ‘Power on/off’ option. Touch the key to select, touch the key to turn on the first time period then use the or key to scroll across to the hour setting for when you wish your BIBO to turn itself ON, use the or key to adjust up or down, then scroll across to the minute setting and adjust in the same manner. Scroll across to the OFF time setting and adjust accordingly. Touch the key so save your changes. Using the key you can scroll down to the second and third time ‘periods’ if you wish to use them. These can be adjusted and saved as above.

When your BIBO goes into ‘Power on/off’ mode, it will display the following screen:
If you want to turn your BIBO on before the programmed time, touch any key and the screen will display this:

Touch the \( \text{key} \) to confirm you want it to turn on. When your BIBO switches back on from the ‘Power on/off’ mode, the hot tank will take approximately 5 minutes to heat back up to the maximum temperature and the cold tank will take approximately 15 minutes to chill back down to the minimum temperature.

**Child lock setting**

To set the extra ‘Child lock’, select the ‘Child lock’ option from the menu. Follow the prompts to turn the ‘Child lock’ on or off:

Once the ‘Child lock’ has been set, it will only be possible to dispense hot water by touching the \( \text{key} \) for more than 3 seconds after you have touched the \( \text{key} \).

**MAXI filter and UV filter maintenance settings**

To see how long is left on the lives of your two filters, select ‘Replacement’ from the main menu. For the MAXI filter, select ‘Filter’ and the screen will tell you how long is left until you need to change it for a new one. Repeat for the UV filter, choosing ‘UV’ instead of ‘Filter’ from the menu.
Language settings

You can change the operating language of your BIBO at any time by choosing 'Language' from the main menu and selecting your preferred language from the options available.

Ring/beep setting

You can programme your BIBO to beep every time a key is pressed by choosing 'Ring' from the main menu, and selecting whether you want it on or off.

Restore factory settings

To restore all settings to factory settings, choose ‘Restore’ from the main menu and then choose ‘ON’.
BIBO information and maintenance
Replacing the MAXI filter cartridge

BIBO’s MAXI filter should be replaced every 6 months. When the filter needs replacing, your BIBO’s display will alert you. This message will appear once replacement is due:

Remove the lid on the top of your BIBO by simply lifting it off. It is best to lift the lid from the back first.

You will see the tops of the two white filters on the right hand side. The MAXI filter is the one towards the back of your BIBO with a handle protruding from the top. Turn the handle anti-clockwise and pull the filter upwards and out.

OPEN - Rotate anti-clockwise to remove the used filter.
CLOSE - Rotate clockwise to install the new filter.

Remove the new MAXI filter from its packaging and insert it. Then turn clockwise to install.

Once the MAXI filter has been replaced, select ‘Replacement’ from the menu, select ‘Filter’ and touch the to confirm replacement. The counter will be reset to ‘180 Days Left’.
IMPORTANT NOTICE:
Read this Performance Data Sheet and compare the capabilities of this unit with your actual water treatment needs. It is recommended that you have your water supply tested to determine your actual water treatment needs.

SUBSTANCE REDUCTION
The MAXI Filter Cartridge been tested for reduction of chlorine, cysts, lead, odour, particles, taste and turbidity. The performance of this product has been verified and substantiated as the test data summarised below indicates. These substances may not be in your water.

<table>
<thead>
<tr>
<th>Substance</th>
<th>Guidelines- Australia</th>
<th>Guidelines- New Zealand</th>
<th>Average Influent Concentration</th>
<th>Maximum Efluent Concentration</th>
<th>Minimum Percent Removal</th>
<th>Average Efluent Concentration</th>
<th>Average Percent Removal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chlorine</td>
<td>5 mg/L (Health)</td>
<td>5 mg/L</td>
<td>2.22 mg/L</td>
<td>&lt;0.1 mg/L</td>
<td>25%</td>
<td>&lt;0.1 mg/L</td>
<td>&gt;99%</td>
</tr>
<tr>
<td>Cysts</td>
<td>Less than 1 infectious oocyst per 100 ml of sample</td>
<td>104,457 particles</td>
<td>&lt;1</td>
<td>-</td>
<td>&lt;1</td>
<td>99.99%</td>
<td></td>
</tr>
<tr>
<td>Lead High pH</td>
<td>0.01 mg/L</td>
<td>0.01 mg/L</td>
<td>0.15</td>
<td>&gt;0.001 mg/L</td>
<td>90%</td>
<td>0.001 mg/L</td>
<td>99%</td>
</tr>
<tr>
<td>Lead Low pH</td>
<td>0.01 mg/L</td>
<td>0.01 mg/L</td>
<td>0.16</td>
<td>&gt;0.001 mg/L</td>
<td>90%</td>
<td>0.001 mg/L</td>
<td>99%</td>
</tr>
<tr>
<td>Turbidity</td>
<td>5 NTU</td>
<td>2.5 NTU</td>
<td>20 NTU</td>
<td>-</td>
<td>-</td>
<td>0.3 NTU</td>
<td>99%</td>
</tr>
</tbody>
</table>

Legend
* USA EPA guidelines require a 99.95% reduction
Cysts- Cryptosporidium (oocyst)
mg/L- milligrams per litre (1 mg/L = 1 part per million)
NTU- Nephelometric turbidity unit

OPERATING SPECIFICATIONS
Capacity: 5678 Litres Lead reduction
11356 Litres Chlorine Removal
Flow Rate: 1.9 LPM (Litres per Minute)
Max Pressure: 861 kpa
Temperature: 2-38°C

GENERAL INSTALLATION/OPERATION/ MAINTENANCE REQUIREMENTS
- Flush new cartridge with 2 litres of water prior to use
- To maintain proper operation replace the cartridge every six months or as advised by your BIBO. Varying chlorine, sediment, or organic substance levels may affect replacement frequency.
- This filter is only designed and intended for use with your BIBO which must be installed according to local plumbing codes.

SPECIAL NOTICES
CAUTION: DO NOT USE WITH WATER THAT IS MICROBIOLOGICALLY UNSAFE OR WITH WATER OF UNKNOWN QUALITY WITHOUT ADEQUATE DISINFECTION BEFORE OR AFTER THE SYSTEM SYSTEMS CERTIFIED FOR CYST REDUCTION MAY BE USED ON DISINFECTED WATER THAT MAY CONTAIN FILTERABLE CYSTS.
- Refer to the relevant sections of your BIBO manual for more specific product and warranty information and to avoid contamination from improper handling and installation.
- Performance of the filter will vary based on local water conditions.
- The substances reduced by this product are not necessarily in your water.
Replacing the UV filter lamp

The UV lamp should be replaced once a year. When it needs replacing, BIBO’s display will alert you. This message will appear once replacement is due:

When your BIBO was installed you received a key to release the UV lamp. Put the key into the slot indicated above, release the latch to ‘OPEN’ (moving the key towards yourself if necessary), and whilst holding the key in position rotate the UV lamp anti-clockwise. Pull the UV lamp up and out of your BIBO.

Remove the UV lamp from its packaging and insert it carefully. Then rotate clockwise until it clicks and locks.
Once the UV lamp has been replaced, select ‘Replacement’ from the menu, select ‘UV’ and touch the button to confirm replacement. The counter will be reset to ‘360 days left’.

Safety information:

• This appliance contains a UV-C emitter. Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV radiation. UV radiation may, even in little doses, cause harm to the eyes and skin.
• If your BIBO is damaged, immediately unplug and do not use.
• When replacing the MAXI filter or UV filter lamp, only use genuine BIBO parts suitable for your BIBO.
• Read these instructions in full before opening the top cover of your BIBO to replace either filter.
• Disconnect your BIBO from the supply before replacing either filter.

If you need more help or information on changing your filters, there is a video demonstrating how to replace them both on our website at www.bibowater.com.au/ilterchange.

Cleaning your BIBO

Clean your BIBO by simply wiping it down with a damp cloth. Soap or any other gentle detergent can also be used if you wish. The drip tray can be removed and cleaned in your dishwasher.

CAUTION: To prevent damage to your BIBO do not use alkaline cleaning agents when cleaning, use a soft cloth and a mild detergent. Furthermore, please do not use harsh detergents, concentrated washing up liquid or solvents to clean your BIBO. Avoid using anything abrasive (such as steel brushes, scourers etc) to clean the body as it will scratch.

It is very important that you do not wet the back of the machine whilst cleaning - remember it is connected to an electrical supply.

Preparing your BIBO for when you are going on holiday

*If at all unsure how to proceed please call us on 1300 00 BIBO and ask to speak to one of our installers.*

Before you go:

1. Turn the hot tank switch located at the back of your BIBO next to the power switch to off (‘0’) (Do not switch off the power switch as this may affect your BIBO settings).
2. Turn off the water supply to your BIBO by twisting the blue tap at the back of your BIBO so that the lever is at right angles to the white water pipe.
When you come back:

1. Turn on the water supply to your BIBO by twisting the blue tap so the lever is in line with the water pipe.
2. Turn the hot tank switch at the back your BIBO to on (‘1’).
3. Touch the hot water key ⬆️, make sure the water flows, and then touch the hot water key ⬆️ again to stop.
4. The hot water tank will now begin heating.
5. It is a good idea to rinse fresh water through both tanks so remove the drip tray and place a jug or similar container of at least 2l litres capacity under the taps then follow steps 6 and 7 below.
6. Touch the cold key ⬇️ and allow the water to run until it stops automatically after dispensing approximately 1.5 litres.
7. Repeat this process by touching the hot key ⬆️ noting the water will be hot!
8. The hot tank will now take approximately 5 minutes to reach maximum temperature.
9. Check that the day/date/time and other settings are correct. If not then follow the instructions on pages 8, 9 and 10 of your BIBO User’s Manual.

Disconnecting your BIBO when moving home

1. Turn off the water supply to your BIBO where it is connected to your mains water pipe. Normally this connection consists of a white plastic ‘T’ connector with an integral shut-off valve. Turn the water off by twisting the grey lever through 90 degrees. If the connection is by way of a traditional ‘washing machine’ type valve twist the blue lever through 90 degrees.
2. Back at your BIBO touch the ⬆️ to relieve any pressure in the pipe. A small volume of water may be dispensed. Touch the key again.
3. Turn the power and hot tank switches at the back of your BIBO to off (‘0’).
4. At the water connection on the back of your BIBO, twist the blue tap lever so it is at right angles to the water pipe. Where the pipe enters the tap, depress the collar and remove the pipe.
5. This length of water pipe should NOT be used again but can be removed from behind/under your kitchen units and disconnected from the ‘T’ connector or ‘washing machine’ valve.
6. If required, a black blanking plug is available to fill the small hole in your worktop.
7. To re-install your BIBO in your new home please make an appointment with one of our professional installers or ask a suitably qualified person follow the relevant sections of the installation instructions of this manual.

Safety tips:

• As your BIBO is full of water it now weighs 20kgs so take care when lifting it.
• It is important that your BIBO is kept upright during transportation.
### Technical information

<table>
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<tr>
<th>SPECIFICATION</th>
<th>PARAMETER</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Electrical specification</strong></td>
<td></td>
</tr>
<tr>
<td>Voltage</td>
<td>240 Volts</td>
</tr>
<tr>
<td>Frequency</td>
<td>50 Hertz</td>
</tr>
<tr>
<td>Power rating</td>
<td>1,700 Watts</td>
</tr>
<tr>
<td><strong>Heating system</strong></td>
<td></td>
</tr>
<tr>
<td>Power rating</td>
<td>1,500 Watts</td>
</tr>
<tr>
<td>Heating capacity</td>
<td>15 Litres/hour*</td>
</tr>
<tr>
<td>Hot water temperature</td>
<td>70-96ºC (Adjustable)</td>
</tr>
<tr>
<td><strong>Chilling system</strong></td>
<td></td>
</tr>
<tr>
<td>Refrigerant</td>
<td>R134a</td>
</tr>
<tr>
<td>Power rating</td>
<td>138 Watts</td>
</tr>
<tr>
<td>Cooling capacity</td>
<td>5 Litres/hour*</td>
</tr>
<tr>
<td>Cold water temperature</td>
<td>4-16ºC (Adjustable)</td>
</tr>
<tr>
<td><strong>Filtration system</strong></td>
<td></td>
</tr>
<tr>
<td>Activated carbon filter</td>
<td>1 Micron</td>
</tr>
<tr>
<td>UV filter</td>
<td>11 Watts</td>
</tr>
<tr>
<td><strong>Inlet water pressure</strong></td>
<td></td>
</tr>
<tr>
<td>Minimum-Maximum</td>
<td>150-600 kPa</td>
</tr>
<tr>
<td><strong>Dimensions (mm)</strong></td>
<td>300W x 370D x 340H</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td>17 Kgs</td>
</tr>
<tr>
<td><strong>Compliance standards</strong></td>
<td></td>
</tr>
<tr>
<td>Electrical Safety</td>
<td>AS/NZS 60335.1</td>
</tr>
<tr>
<td></td>
<td>AS/NZS 60335.2.15</td>
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<td>EN 55014.1</td>
</tr>
<tr>
<td>WaterMark</td>
<td>AS 3498</td>
</tr>
</tbody>
</table>

The maximum ambient working temperature is +38ºC

*The dispense capacity is calculated at an ambient and inlet water temperature of +25ºC
Troubleshooting

If a fault should occur, please first use the troubleshooting guide below to determine the fault type, then follow the steps listed to resolve the issue. This should help you resolve the fault with minimum effort.

If you find that your BIBO is not working properly, or if the problem persists, your BIBO may need to be professionally serviced. Please contact us at help@bibowater.com.au or call 1300 00 BIBO to speak to one of our team.

<table>
<thead>
<tr>
<th>FAULT</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
</table>
| No water flow     | 1. Machine power is not connected  
2. Power outlet failure  
3. Inlet valve closed  
4. Water tap blockage or low water pressure | 1. Unplug the machine and then plug it back in again, check switch is on  
2. Check the power outlet is functional  
3. Check that the water inlet valve is open  
4. Check your water supply pressure |
| No hot water      | 1. Hot tank is not turned on  
2. Excessive water use  
3. The machine was in power saving mode | 1. Turn on the hot tank switch at the back  
2. Test again after 5 minutes  
3. Wait for the hot tank to meet maximum temperature |
| No cold water     | 1. Chilled water temperature set too high  
2. Excessive cold water use  
3. If left unused for an extended period, ice can build up in the cold water tank | 1. Check the water temperature settings  
2. Test again after 15 minutes  
3. Turn off the power and wait 2 hours before turning it back on |
| Machine leakage   | 1. Drip tray is full  
2. Leakage inside the machine | 1. Empty water drip tray and dry thoroughly before replacing  
2. Turn off the power and water, please contact BIBO Water: |
| Odour from water  | 1. New machine  
2. The machine has not been used for a long time  
3. The filter has not been replaced when necessary | 1. Drain 2L of water from each outlet  
2. Replace the MAXI filter cartridge  
3. Replace the MAXI filter cartridge |

Your warranty

If problems occur with your BIBO, please contact BIBO directly via email on help@bibowater.com.au or call us on 1300 00 BIBO so that we can assist you to resolve them. Do not attempt to disassemble or repair your BIBO by yourself, as BIBO cannot take responsibility for any resulting issues.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
Installing your BIBO

We strongly recommend that one of our professional BIBO Service Technicians installs your BIBO to ensure compliance with AS/NZS 3500.4 and any applicable local plumbing and electrical regulations.

Should you wish to arrange installation yourself we recommend using a plumber or other suitably qualified person. For any questions about installation please call us on 1300 002 426.

SAFETY TIPS

- Your BIBO weighs 15Kgs so please take care when lifting it from its box.
- Install your BIBO in a cool, dry, well ventilated place away from sunlight and heat sources.
- Keep the rear of your BIBO at least 8cm (3”) away from the wall for adequate ventilation.
- Your BIBO requires a standard 230 Volt/10 Amp power supply.
- When installing your BIBO use only parts supplied with the machine or if necessary additional certified parts from a plumbing supply store.
- For further safety instructions refer to page 6 of your BIBO User Manual.

MAIN WATER SUPPLY

- Locate your BIBO near to a mains water supply such as a sink, dishwasher, or washing machine.
- For best results the mains water pressure should be between 150kPa and 600kPa.
- The Pressure Limiting Valve supplied MUST be installed in the water supply connection.
- If a water softener is fitted on the premises your BIBO MUST be connected before the water softener i.e. to an un-softened water supply.

INSTALLATION KIT

- The Installation Kit included with your BIBO is designed for connection to a standard ½” Shutoff Valve for the cold water supply located under the sink.
- If there is no existing Shutoff Valve our Service Technician or a plumber can easily fit one and or supply any additional certified fittings necessary to connect your BIBO to the mains water supply.
- The Installation Kit contains the following:
  1. 1 x 3m length of White Water Pipe (¼”)
  2. 1 x Dual CV Pressure Limiting Valve (¼”)
  3. 1 x Angle Check Valve connector (½” male/female to ¼”)
  4. 1 x Stem Elbow connector (¼” male/female)

Installation Instructions

CONNECTION BELOW THE SINK

1. Turn off the cold water Shutoff Valve under the sink and check the cold tap stops running.
2. With a shifting spanner remove the ½” braided hose from the cold water Shutoff Valve.
3. Attach the female connection of the Angle Check Valve to the cold water Shutoff Valve. (Picture 1)
4. Re-attach the ½” braided hose to the male connection of the Angle Check Valve. (Picture 1)
5. Using a sharp Stanley knife cut a short 15cm (6”) length of ¼” White Water Pipe from the 3m length provided. (NOTE: ensure the Pipe is cut cleanly at right angles without crushing it).
6. Insert one end of the short length of Pipe into the ¼” connection of the Angle Check Valve. (NOTE: when inserting ¼” pipe into fittings always ensure it is fully pressed in). (Picture 2)
7. Insert the other end of the short length of pipe into the bottom end of the Pressure Limiting Valve (NOTE: ensure the arrow on the Pressure Limiting Valve faces away from the water supply towards the BIBO). (Picture 2)
8. Insert one end of the remaining long length of ¼” Pipe into the top end of the Pressure Limiting Valve. (Picture 3)
9. Feed the other end of the long length of ¼” pipe behind the cupboards to a point just under the bench where your BIBO will be located.
**CONNECTION TO YOUR BIBO**

10. Carefully drill an 8mm hole through the bench top about 5cm (2”) out from the wall directly behind where your BIBO will be located. (NOTE: if the bench top is granite or similar a diamond drill bit is required and we recommend this task is carried out by our Service Technician or another suitably qualified person).

11. Feed the long length of ¼” pipe from underneath the cupboards up through the 8mm hole. (Picture 3)

12. Measure about a 30cm (12”) length of ¼” pipe above the bench and cut off any surplus.

13. Remove all the packaging from your BIBO and place it in its preferred location.

14. At the rear of your BIBO, remove the locking clip from the Water Inlet connector. (Picture 4)

15. Depress the collar of the Water Inlet connector and remove the blanking plug. (Picture 4)

16. Press the Stem Elbow connector into the Water Inlet connector. (Picture 5)

17. Replace the locking clip to the Water Inlet connector. (Picture 5)

18. Remove the locking clip from the Stem Elbow connector. Press the length of ¼” pipe above the bench into the Stem Elbow connector. Replace the locking clip to the Stem Elbow Connector. (Picture 5)

19. Insert the drip tray into the slots at the bottom of the front panel of your BIBO.

20. Check all press fittings are snug and piping is pressed fully into the connectors. (Picture 6)

21. Turn on the cold water Shutoff Valve under the sink and check the cold tap is running.

22. Open the small valve on the Angle Check Valve so the lever is in line with the ¼” pipe.

23. Use a paper towel or tissue to check the whole system for any leaks.

**Setting Up**

1. Make sure both power switches on the back of your BIBO are in the off (‘o’) position before connecting to the power supply (see page 4 of the User Manual for guidance).

2. Switch on the Power Switch only at the back of your BIBO.

3. **DO NOT TURN YOUR BIBO’S HOT TANK SWITCH ON (CLEARLY LABELLED ON THE BACK OF UNIT) UNTIL YOUR BIBO HAS FILLED ITSELF WITH WATER.**

4. Now follow the instructions on “Using Your BIBO” on pages 8-14 of the User Manual and follow your BIBO’s on-screen prompts – ENJOY!

*If you have any questions please call us on 1300 002 426*